



# BUS AMERICA GROUP TOURS

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## TERMS & CONDITIONS - DAY TOURS

### Participant Agreement

By submitting a Registration Form and payment for any Bus America Day Tour, individuals agree to be bound by the terms and conditions of participation and cancellation as indicated below. Any individual tour may have additional terms and/or conditions that apply that and will be indicated on the specific tour flyer - travelers should review all tour documentation thoroughly prior to registering. Tours will be operated in accordance with all public health requirements and guidelines in place for the particular location/s at the time of the tour. These may include but are not limited to requirements for face coverings, social distancing and venue or vehicle capacity limitations, submitting Covid-19 Waivers and health screening information, and/or other measures. All participants will be required to cooperate with any such requirements to participate, and failure to do so may result in a traveler being dismissed from a tour without refund.

**Price/Group Size:** Tour prices are based on a minimum group size. If tour enrollments do not reach the required minimum group size, Bus America will offer the travelers the option to transfer their registration to another tour or receive a full refund. Operational decisions will be made no later than 2 weeks prior to a scheduled tour.

**Reservation and Payment Schedule:** Reservations will be confirmed when a completed Registration Form is submitted with the tour deposit or full payment as indicated on the tour flyer. Registrations are accepted by mail, by phone, or online – see Registration Form for instructions and details. Generally, full payment for Day Tours are due 30-45 days prior to departure, however, each tour flyer will indicate the due dates for deposits and balances, and/or full payment.

**Tour Schedule:** Prior to departure, Bus America will notify travelers if any changes are necessary to the pick-up, return, or activity time schedule that is indicated on the initial tour flyer. On tour personnel will always do their best to adhere to the original time schedule as planned, however, cannot be held responsible for deviations or tardiness caused by unforeseen factors such as weather, traffic, etc.

**Tippling / Gratuities:** Basic gratuities for tour escorts and motorcoach drivers are included in all Bus America Day Tour prices. However, these individuals often work extra hard and go many 'extra miles' to make sure each traveler enjoys their day and is taken very good care of while travelling with us. Travelers should feel free to express their gratitude for exceptional service through additional gratuities on the day of services at their own discretion.

**Traveler Documentation:** Participants must comply with identification or documentation requirements as indicated on the tour flyer, such as a photo I.D., and/or (for Canada) a Passport, Passport Card, or Enhanced Drivers' License.

**Cancellation Policy:** Day tour cancellations are accepted by phone, mail, or email to [cancels.grouptours@outlook.com](mailto:cancels.grouptours@outlook.com). Refunds will be provided within 30 days from the date of cancellation. The following cancellation penalties apply:

#### Cancellation

30 days or more before departure

29 to 14 days before departure

13 to 1 day before departure or "no shows"

#### Penalty\*

\$10 processing fee + non-refundable show ticket cost (if applicable)

\$40 + non-refundable show ticket cost (if applicable)

100% of tour price (no refund)

**\*Exceptions:** In the event a travel provides his or her own replacement or a replacement traveler can be found, travelers will only be charged a \$10.00 processing fee. Cancellations for emergency medical reasons (accompanied by a doctor's note) will be reviewed and exceptions are possible on a case-by-case basis. Bus America will always work with our vendors and passengers to maximize refunds in the case of unexpected medical emergencies.

**Responsibilities:** Bus America reserves the right to make changes to a tour date or a tour itinerary due to unforeseen circumstances. Bus America, an operational division of Group Tours, Inc., acts as an agent in making and securing arrangements for group transportation, accommodations, meals, and activities. Bus America does not own, manage, control, or operate any vehicle, hotel, restaurant, or any other supplier of services. By accepting the program, you agree that neither Bus America nor any of their representatives shall be liable for any loss, injury, or damage to you or your belongings or in connection with any accommodations, transportation, or other services resulting directly or indirectly from any occurrences beyond their control.

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**BUS AMERICA - YOUR TICKET TO TRAVEL AMERICA!**