



# BUS AMERICA GROUP TOURS

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## TERMS & CONDITIONS - OVERNIGHT TOURS

### Participant Agreement

By submitting a Registration Form and deposit for any Bus America Overnight Tour, individuals agree to be bound by the terms and conditions of participation and cancellation as indicated below. Any individual tour may have additional terms and/or conditions that apply and will be indicated on the specific tour flyer - travelers should review all tour documentation thoroughly prior to registering. Tours will be operated in accordance with all public health requirements and guidelines in place for the particular location/s at the time of the tour. These may include, but are not limited to requirements for face coverings, social distancing and venue or vehicle capacity limitations, submitting Covid-19 Waivers and health screening information, and/or other measures. All participants will be required to cooperate with any such requirements. If a tour is not able to be operated safely, Bus America will reschedule the tour for a future date and travelers will have a choice to participate on the rescheduled dates or receive a refund.

**Price/Group Size:** Tour prices are based on a minimum group size. If tour enrollments do not reach the required minimum group size, Bus America will offer the travelers the option to transfer their registration to another tour or receive a full refund. Operational decisions will be made no later than 2 weeks prior to a scheduled tour.

**Reservation and Payment Schedule:** Reservations will be confirmed when a completed Registration Form is submitted with the tour deposit or full payment as indicated on the tour flyer. Registrations are accepted by mail, by phone, or online – see Registration Form for instructions and details. Generally, full payment for overnight tours are due 45-60 days prior to departure. However, each tour flyer will indicate the due dates for deposits and balances, and/or full payment.

**Tour Schedule:** Prior to departure, Bus America will notify travelers if any changes are necessary to the pick-up, return, or activity time schedule that is indicated on the initial tour flyer. On tour personnel will always do their best to adhere to the original time schedule as planned, however, cannot be held responsible for deviations or tardiness caused by unforeseen factors such as weather, traffic, etc.

**Tipping / Gratuities:** Basic gratuities for tour escorts and motorcoach drivers are included in all Bus America Overnight Tour prices. However, these individuals often work extra hard and go many 'extra miles' to make sure each traveler enjoys their time and is taken very good care of while travelling with us. Travelers should feel free to express their 0

**Traveler Documentation:** Participants must comply with identification or documentation requirements as indicated on the tour flyer, such as a photo I.D., and/or (for Canada) a Passport, Passport Card, or Enhanced Drivers' License.

**Bus America's Cancellation Protection Plan (CPP)** is available for all overnight motorcoach tours only (not flight or cruise programs) at the cost of \$5.00 per \$100.00 of tour price. The CPP must be purchased AT THE TIME OF DEPOSIT to be valid and needs to be added to the deposit that is paid. **Bus America's CPP will provide a refund of program fees less non-refundable show tickets (if applicable) in the event of a documented medical emergency cancellation (a doctor's note must be submitted).** For a full package of travel insurance coverage from an insurance underwriter, please visit [www.travelinsurance.com](http://www.travelinsurance.com).

**Cancellation Policy:** Cancellations must be made in writing by mail, or by email to [info@grouptours.com](mailto:info@grouptours.com). Refunds will be provided within 30 days from the date of cancellation. The following cancellation penalties apply:

#### **Cancellation**

90 days or more before departure

89 to 60 days before departure

59 to 30 days before departure

29 to 1 day before departure or "no shows"

#### **Penalty\***

\$25 processing fee + non-refundable show ticket cost (if applicable)

\$100 + non-refundable show ticket cost (if applicable)

50% of tour price

100% of tour price (no refund)

**\*Exceptions:** If a traveler provides their own replacement, a \$25.00 name change / processing fee will be charged.

**Responsibilities:** Bus America reserves the right to make changes to a tour date or a tour itinerary due to unforeseen or unexpected circumstances. Bus America, an operational division of Group Tours, Inc., acts as an agent in making and securing arrangements for group transportation, accommodations, meals, and activities. Bus America does not own, manage, control, or operate any vehicle, hotel, restaurant, or any other supplier of services. By accepting the program, you agree that neither Bus America nor any of their representatives shall be liable for any loss, injury, or damage to you or your belongings or in connection with any accommodations, transportation, or other services resulting directly or indirectly from any occurrences beyond their control.

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**Bus America Group Tours, a Division of Group Tours, Inc.**  
*Specializing in Customized Tours for Adult & Senior Citizen Groups*

Rev. 9/20