

GRAND LADY LUNCHEON CRUISE & HAWK CREEK WILDLIFE CENTER

Wednesday, May 29, 2024



Clarence Seniors **\$145 per person**

Enjoy a 2 hour luncheon cruise on the yacht-style luxury cruise vessel, the Grand Lady; you will learn about Buffalo's waterfront, the history of Buffalo Harbor, Elevator Alley, and the Erie Canal. Then travel south of Buffalo and visit the Hawk Creek Wildlife Center, an award-winning non-profit whose mission is to connect people and nature; teaching compassion, saving species, and restoring balance!

Please sign up and pay by Monday, April 29th. NO CANCELLATIONS AFTER April 29th.

- 9:00-9:15 am Arrive at the Clarence Senior Center and check in for the trip in the dining room. Please park away from the building, in the row along the grass.
- 9:30 Depart by **chartered motorcoach** from the Clarence Senior Center for downtown Buffalo.
- 10:00 Arrive at the dock at Buffalo RiverWorks (275 Ganson St., Buffalo) and board the **Grand Lady**.
- 10:30 Depart on a scenic and relaxing **two hour narrated lunch cruise on the Buffalo River and Lake Erie**. Your **buffet lunch (served at 11:00 am)** will include chef salad, pot roast, roast pork loin, penne marinara, chef choice vegetable, mashed potatoes, rolls & butter, cookies & brownies, and coffee/tea/soda.
- 12:30 pm Disembark, reboard your motorcoach and depart for afternoon activities.
- 1:30 Arrive at the **Hawk Creek Wildlife Center** (1963 Mill Rd, West Falls) and check in at the Welcome Center. Meet your guide and enjoy a **60 minute tour** of the facility throughout the beautiful grounds where you will have the opportunity to take amazing wildlife photos as you learn about each of their residents' unique stories (walking tour, please wear appropriate footwear, seating available for travelers with limited mobility). Then be seated at the theater for a presentation and up close encounter with their eagles & other birds of prey!
- 3:30 Reboard your motorcoach and depart for Clarence. En route stop for **shopping at the Buffalo Bills Store at Highmark Stadium**, your home for all Bills Mafia gear!
- 6:00 Estimated return time to the Clarence Senior Center.



For further information, please contact:

Clarence Senior Center 4600 Thompson Road, Clarence, NY 14031 ♦ (716) 633-5138
 Bus America Group Tours 668 Phillips Road, Victor, NY 14564 ♦ (585) 697-3590

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Clarence Seniors
 Registration Form

Name _____ Phone _____

Address _____

Please check here if you are bringing a walker or wheelchair on the trip _____

Please make checks payable to Bus America Group Tours

Mail payment and this form by Monday, April 29th to the Clarence Senior Center



BUS AMERICA GROUP TOURS

668 Phillips Road, Victor, NY 14564

Tel (585) 697-3590 1-800-724-TRIP Fax (585) 697-3591

www.grouptoursinc.com

info@grouptoursinc.com

TERMS & CONDITIONS - DAY TOURS

Participant Agreement

By submitting a Registration Form and payment for any Bus America Day Tour, individuals agree to be bound by the terms and conditions of participation and cancellation as indicated below. Any individual tour may have additional terms and/or conditions that apply that and will be indicated on the specific tour flyer - travelers should review all tour documentation thoroughly prior to registering. Tours will be operated in accordance with all public health requirements and guidelines in place for the particular location/s at the time of the tour. Travelers will be required to cooperate with these requirements to participate, and failure to do so may result in a traveler being dismissed from a tour without refund.

Price/Group Size: Tour prices are based on a minimum group size. If tour enrollments do not reach the required minimum group size, Bus America will offer the travelers the option to transfer their registration to another tour or receive a refund. Operational decisions will be made no later than 2 weeks prior to a scheduled tour.

Reservation and Payment Schedule: Reservations will be confirmed when a completed Registration Form is submitted with the tour deposit or full payment as indicated on the tour flyer. Registrations are accepted by mail, by phone, or online – see Registration Form for instructions and details. Generally, full payment for Day Tours are due 30-45 days prior to departure, however, each tour flyer will indicate the due dates for deposits and balances, and/or full payment.

Tour Schedule: Prior to departure, Bus America will notify travelers if any changes are necessary to the pick-up, return, or activity time schedule that is indicated on the initial flyer. Pick up locations are subject to change as approximately 8 travelers are needed at each pick up location. Your tour manager will always do their best to adhere to the original time schedule as planned, however, cannot be held responsible for deviations or tardiness caused by unforeseen factors such as weather, traffic, etc. Please arrive 10 minutes prior to the scheduled departure time, tours cannot wait for late travelers.

Tippling / Gratuities: Gratuities for tour managers and motorcoach drivers are included in all Bus America prices. However, travelers should feel free to express their gratitude for exceptional service through additional gratuities on the day of services at their own discretion.

Traveler Documentation: Participants must comply with identification or documentation requirements as indicated on the tour flyer, such as a photo I.D., and/or (for Canada) a Passport, Passport Card, or Enhanced Drivers' License.

Cancellation Policy: Day tour cancellations are accepted by phone, mail, or email to info@grouptoursinc.com. Refunds will be provided within 15-30 days from the date of cancellation. The following cancellation penalties apply:

Cancellation

30 days or more before departure

29 to 14 days before departure

13 to 1 day before departure or "no shows"

Penalty*

\$10 processing fee + any non-refundable ticket costs (if applicable)

\$40 penalty + any non-refundable ticket costs (if applicable)

100% of tour price (no refund)

FOR DAY TRIPS UNDER \$200, PAY AN ADDITIONAL \$10.00 AT THE TIME OF REGISTRATION FOR BUS AMERICA'S MEDICAL CANCELLATION PROTECTION WHICH WILL PROVIDE 100% REFUND OF PROGRAM FEES FOR CANCELLATION IN THE CASE OF A DOCUMENTED MEDICAL EMERGENCY.

In the event a traveler provides his or her own replacement cancellation penalties will be waived.

Responsibilities: Bus America reserves the right to make changes to a tour date or a tour itinerary due to unforeseen circumstances. Bus America, an operational division of Group Tours, Inc., acts as an agent in making and securing arrangements for group transportation, accommodations, meals, and activities. Bus America does not own, manage, control, or operate any vehicle, hotel, restaurant, or any other supplier of services. By accepting the program, you agree that neither Bus America nor any of their representatives shall be liable for any loss, injury, or damage to you or your belongings or in connection with any accommodations, transportation, or other services resulting directly or indirectly from any occurrences beyond their control.

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Specializing in Customized Tours for Adult & Senior Citizen Group